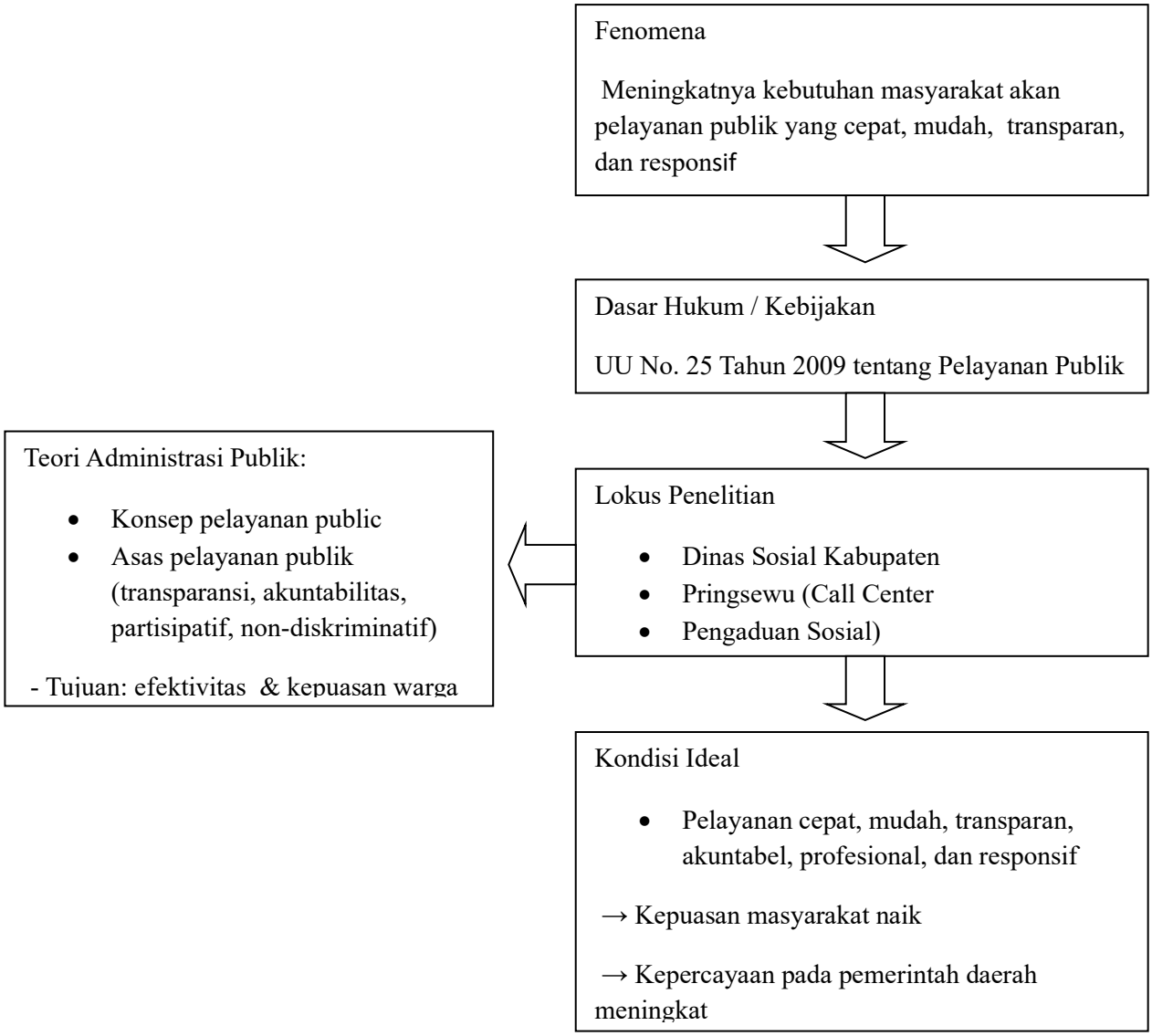2.1 Kerangka Berfikir