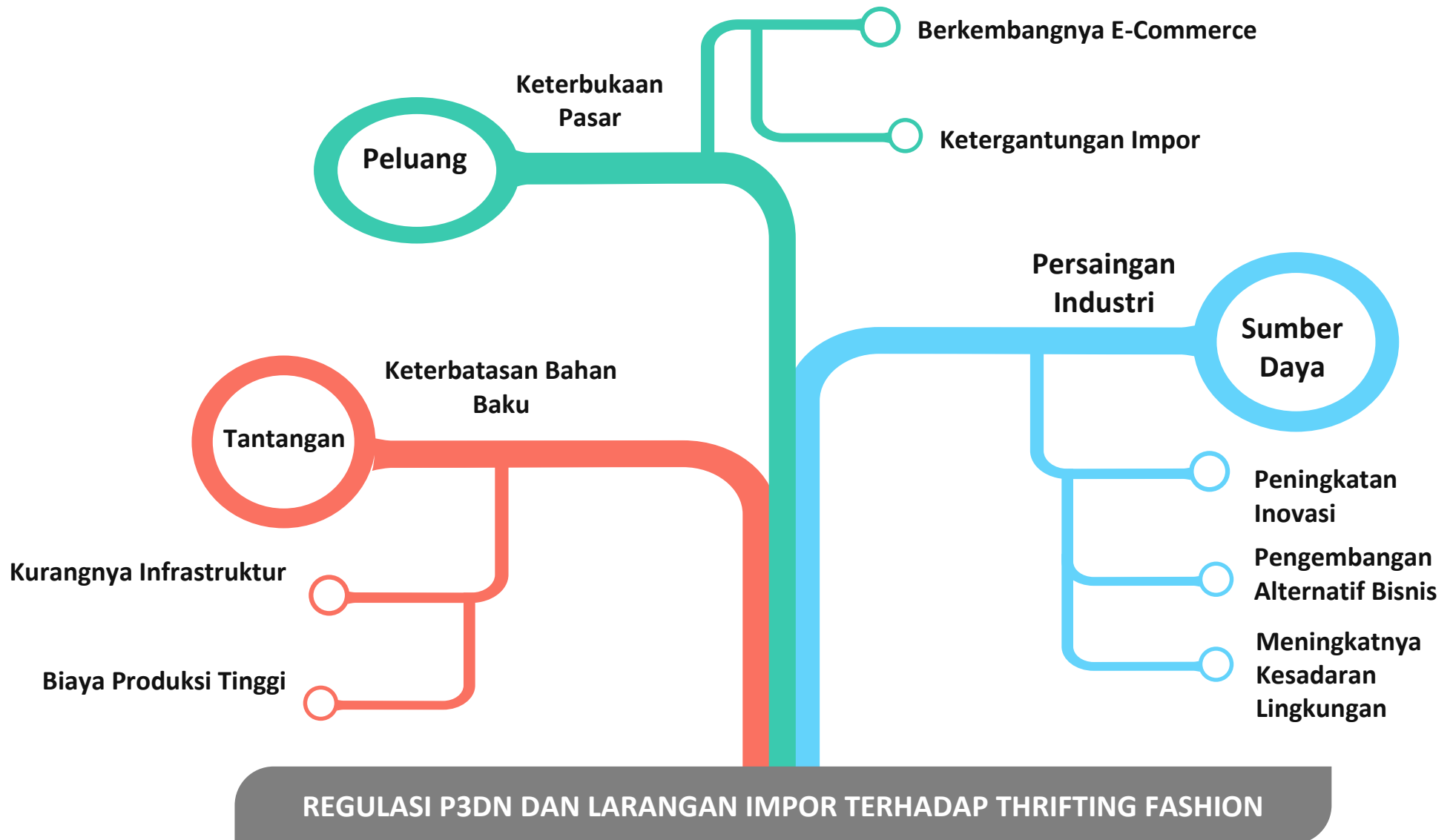


CAUSE AND EFFECT TREE DIAGRAM



FISHBONE DIAGRAM

